

Internet /Wi-Fi Terms & Conditions - Otterburn

Wi-Fi reception is very slow (we are the end of the line) and often reception is interrupted or indeed may be unavailable.

- **Broadband is not unlimited**
- **Please, no live streaming, thank you**
- **Please, no Downloading Movies, thank you**
- **Please, no iPlayer etc. thank you**



We do not guarantee Wi-Fi or Internet reception at the cottages (but we do endeavour for the Wi-Fi to be available).

Thus Wi-Fi at Otterburn Cottages is **Free of Charge** at Otterburn Cottages.

By using Otterburn Wi-Fi you are agreeing to these Terms & Conditions (PTO).

**Wifi: Otterburn or SLAVE
Code:**

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The last 18 months have seen an explosion of internet-enabled devices, as well as the rapid growth of applications and content that these devices can run. This has led to occasions, during peak usage times, whereby **lower-bandwidth consumers (e.g. web browsing or emailing) have been adversely affected by higher-bandwidth users (e.g. video streaming).**

This **means that service quality for all users is affected**, making it slower for everyone to access the Internet or send and receive emails.

The **service we provide is intended to be used for general purposes**, including accessing the World Wide Web, **email, messaging services and chat rooms**. You undertake to us that you will use the services responsibly and that you will behave in a **lawful, honest and proper manner** when accessing the services. Without prejudice to any other provision of this agreement, we may terminate your use of the service at any time without notice if we become aware of any behaviour that has a negative effect on our equipment or network or the use by other customers of our equipment or network or the internet in general, or which damages, or has the potential to damage, our reputation.

You may not: use the service for any illegal purpose (including but not limited to breaching any intellectual property or computer misuse legislation and downloading or uploading any illegal material); send any unsolicited commercial email (or “spam”) or any activity relating to it; carry out any “hacking” activities such as attempting to access systems without authorization or carry out denial of service attacks.

We will **not be liable** however, **for any reason if the service is not available** at any time for any period, nor for any loss of data or damage to the equipment you suffer as a result of using our service. We may suspend access at any time and for any reason, including routine or emergency maintenance. For this reason we strongly recommend that you regularly save any work you are doing whilst using the service.