

Welcome to Otterburn

Come in, Relax, Breathe, Enjoy!

We want to wish you a wonderful stay at Otterburn.

On Arrival Please...

- Arrival on or after **17:00**.
- Obtain the key from the key box, close the box and scramble the numbers.
- **Enter, unwind, relax and enjoy** (when you get time read the information in the information folder).

Alarm Clock: Full manual in the manual folder or view or [PDF](#).

Beach Access: There is beach access to Melvaig beach from Otterburn, however care must be taken, as the path down the side of a burn to the beach can be slippery. The path is only a sheep track thus narrow. It may be more suitable to walk down the tarmac road to Melvaig Jetty and come along the beach and then up the burn side back to Otterburn.

Bike Storage: There is a dedicated shed for the storage of your bikes at Otterburn. The 'Schwalbe Hütte', the shed has a 'bike shed' sign on the door.

Clothes Drier: Otterburn I clothes airer/horse is in the cupboard at the top of the stairs. Otterburn II clothes airer/ horse in the utility room.

Cliffs: Melvaig has green cliffs down to the beach; please take care with dogs or children.

Cooker: Full Manual in the Manual Folder. [Oven - view PDF](#). [HOB - view PDF](#).

Dark Skies and the Aurora: Uniquely Otterburn and Oran Mara have dark sky status. This means the views of the night sky; the Northern Lights and the Milky Way are amazing above the cottages. [View our webpage](#).

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Dish Washer: Otterburn I and II, in the kitchen. [Full Manual](#) is in the Manual folder or [view our PDF](#).

Eating out: [View out PDF](#).

Eco Living: [View our PDF](#).

Electrical Power Cut: Otterburn I and Otterburn II both have a **large rechargeable torch** for use in a power cut. Call the suppliers to **report the power cut** and find out how long before the power is reinstated **0800 300 999**.

Fire Alarm: Otterburn is **fitted with a fire alarm**. On hearing the fire alarm, leave by the main and only entrance door and **assemble at the public parking bays**. **Call 999**. If you have no mobile reception please go to the neighbours house and dial 999.

Hairdryer: Otterburn I and Otterburn II each have a hairdryer.

Iron and Ironing board: Otterburn I and Otterburn II have an iron and ironing board. OBI in the cupboard at the top of the stairs, OBII in the utility room.

Key: Keys to Otterburn I and Otterburn II are located in the key-safe at the entrance to each house. The code will be provided to you after booking and payment. Please replace the key in the key-safe when your holiday is over.

[OBI entrance](#). [OBI key-safe](#).

[OBII entrance](#). [OBII key-safe](#).

Internet: We do not guarantee Wi-Fi or Internet reception at the cottages (but we do endeavour for the Wi-Fi/internet to be available). Wifi Code displayed in the house and in the welcome folder. [View our PDF](#).

Heating: Otterburn has new eco electric heaters. **Please consider the environment turn off heaters when you leave the house. Best not to use the timer function, just switch the heaters on and off when required.** The house warms up quickly thus please do not leave the heating on when you are out of the house. Consider the environment. Full manual in the manual folder [or online](#). [View our PDF](#).

Local Markets: [View our PDF](#).

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Otterburn and how it got its name: Otterburn has a little burn (stream), running at the back of the house. The Otter is know to use this burn to navigate down to the beach, however he is just as likely to run down the drive of Otterburn.

Otterburn History: Otterburn's previous owners include Clive and Francis. They ran **Skye View Animal Rescue centre**, where they rescued, dogs, pigs, cats, monkeys and much much more. This is why there are pens outside Otterburn and interesting signs about 'Dangerous Wild Animals'. The former monkey pen is fully enclosed and this is where the current owners Mandy and Cory normally keep their chickens and ducks. This pen is **Mr Fox** and **Mr Pine Martin** proof. Previous owners of Otterburn have included a **former lighthouse keeper** before the lighthouse became fully automated.

Parking: There is space for **1 car for each cottage at Otterburn**. Please leave sufficient room for your neighbour's car.

Pens at Otterburn: The pens were used by the former owners, Clive and Francis, who ran an animal rescue centre. Mandy and Cory plan to keep some farm animals in the pen when they return from their [Adventure](#).

Pet Friendly: [View our PDF](#)

Recycling: Otterburn I and Otterburn II both have a regular refuse bin and recycling bin in the house. The recycling bin has a list of what can be recycled, attached to the bin. All items must be clean and have the labels and lids removed. The compost bin is near the gate to the beach.

Shopping: [View out PDF](#).

Smoking: Otterburn I & Otterburn II are **no smoking households** and this **includes the conservatory**.

Television: **All the TV channels are from the built in freeview** in the television. Instructions on how to use the TV are in the Folder. The TV has a built in DVD player. Full manual in Manual Folder or [view the PDF](#).

Telephone: There is **poor mobile reception** in Melvaig. [View our pdf](#).

Possible reception areas:

- At Otterburn depending on your network provider

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- Public parking bay at Melvaig
- 900metres from Otterburn on the road to the lighthouse, around the 1st bridge on the road
- 4km on the road to Gairloch, just after Peterburn, where there is a long wide passing place which looks down onto North Erradale

What to do in the area: [View our webpage](#) or for even more ideas [view our PDF](#).

Washing Machine: Otterburn I in the kitchen. Otterburn II in the utility room. [Full manual](#) in the Manual folder or [view out PDF](#).

Vacuum Cleaner: Otterburn I in the tall kitchen cupboard. Otterburn II located in the utility room. To empty the vacuum cleaner drum, remove hose and the canister can be removed and the waste emptied into the refuse bin. [Full manual in the manual folder](#).

On Departure

Please...

- Switch off all heaters
- Switch off all lights
- Make sure electrical appliances are switched off (excluding the fridge and freezer)
- Leave the property tidy
- Check you have all your luggage
- **Vacate the property by 10am promptly**
- Lock the door (close any windows) and return the key to the key safe and scramble the numbers

*Have a safe journey home and we hope to see you again soon
Mandy & Cory*

Contact Details

Cleaner/House Keeper Company

Helen Robertson

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